



# Coleham Primary School

*For every child, an Excellent Education*

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**Headteacher: Ms C Jones**

**Deputy Headteacher: Mr T Larkham**

17<sup>th</sup> June 2021

Dear Parents/Carers,

Many thanks to those parents who completed our Parent Questionnaire back in April. We have taken time to analyse the survey results carefully and build in your views when planning our new School Development Plan for 2021-22.

We have looked closely at the questionnaire and comments which were received (88 replies) and we have considered our response. Overall, there was a very positive response, with many respondents expressing support for the school through their answers and comments given in the comments box and we are delighted that 98% of parents said that they would recommend Coleham to others.

In considering our reaction, we have added up the responses that were either “strongly agree” or “agree” and presented the information accordingly. Where the totals are over 90%, we are pleased; however, where it is lower, we have discussed actions we need to take.

For the questions where the positive responses were below 90%, I have attempted to provide some explanation and reassurance about our determination to improve below:

***5. This school makes me aware of what my child will learn during the year.***

The number of parents who selected “disagree” to this question was 9% and so this is an area we would like to focus on next year.

Over the last 12 months, we have not been able to invite parents into school for our usual curriculum evenings. However, we have become much more adept at using videos to communicate with you during the pandemic; we have found that this way of communicating works really well and allows us to reach a wider audience than a traditional open classroom event would.

Moving forward, we will send out our half termly curriculum newsletters, providing details about what your child will be learning about that term and how you can support them at home. We will also aim to share more videos/images/information with you on Seesaw to provide you with key information about the curriculum and share examples of work that your child/children have produced. We will run our usual events next year, such as DT and Art exhibitions, and we hope to invite you all back into school for these. Detailed information about our curriculum is also available to view on our website.

***6. When I have raised concerns with the school they have been dealt with properly.***

The number of parents who selected “disagree” to this question was 6%, and 8% stated that they didn’t know how to answer this question. We assume means that those 8% have not raised any concerns with the school.

Please remember that if you have any concerns with school, we would urge you to come and talk to your child’s class teacher in the first instance. If you feel that this needs to be escalated and a member of the Senior Leadership Team needs to be involved, then your child’s class teacher will immediately refer the issue onto the phase leader and/or Mr Larkham or myself. We take all concerns very seriously and always take time to investigate situations carefully and provide sanctions and support if and when necessary. It is not usually appropriate to inform parents of the exact actions that we have taken in relation to sanctions given to other children, however, please trust that we do deal with any concerns raised in a consistent and robust manner.

If you do not feel that a concern has been dealt with appropriately, please do get in touch with the school office as soon as possible and a member of the Senior Leadership Team will contact you regarding your concern.

### **9. The school lets me know how well my child is doing**

The number of parents who selected “disagree” to this question was 11% and we feel that this is an area we need to work on next year.

Whilst it is not practically possible to compile more than one detailed written report each year, it is hopefully going to be possible resume our open classroom events, allowing you back into school to view to view your children’s work. As you know, we are also aiming to share more work with you on Seesaw and we are actively looking at ways to regularly share your children’s work with you so that you gain further updates regarding how well your children are doing.

In addition, please remember that we have an **open door policy** here at Coleham. If you would like further information about how your child is doing, please contact their class teacher who will be happy to chat with you.

The overwhelming majority of respondents stated that their child has **not** been bullied at this school. However, in the comments box, a small number of parents raised concerns regarding bullying. It is important to know that incidences of bullying are rare but they do occasionally occur at Coleham. When they do occur, they are taken very seriously and dealt with in line with our Anti-Bullying Policy. We constantly teach our children to treat others as they would wish to be treated and we reward our children for adhering to our school values. Sometimes, children make mistakes; this is part of growing up and school is a safe environment in which they can occasionally make mistakes. When children make the wrong choice, there is always a consequence and we support, where necessary, to ensure that such mistakes are not repeated. Incidents such as these are usually not defined as bullying and sometimes the word “bullying,” which is clearly very emotive, can be used incorrectly to describe a particular behaviour by parents and children. This does not diminish the negative effect of unkind actions - any negative behaviour resulting in physical or mental harm is of course unacceptable and is dealt with accordingly - but it is an important definition, which is shared with charities such as *Bullying UK*.

We would urge you to come and talk to your child’s class teacher, in the first instance, if you are concerned about how they are being treated by other children. We will then be able to investigate situations and provide sanctions and support, where and if necessary. It is not always appropriate to inform parents of the exact actions that we have taken in relation to sanctions given to other children, however, please trust that we do deal with behavioural and/or bullying incidents in a consistent and robust manner.

There were also a small number of concerns raised regarding after school clubs with some parents feeling worried about the variety on offer and the cost of our clubs. Our aim, from September, is to offer a wider

variety of clubs because we know how important it is for all children to have the chance to develop their interests and talents. It has not been possible to run such a wide variety this term though we are still pleased to have been able to run some clubs and will widen our offer next term. We also try to keep costs low, but many of our clubs are provided by outside organisations, who obviously have to charge a certain amount to make a profit. We charge £3.00 for clubs run by our school staff.

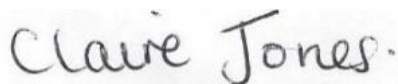
Finally, a number of parents made very reasonable comments regarding our curriculum. This past school year has been the hardest in recent memory owing to the large number of restrictions, and we have not been able to offer the usual wide range of experiences that brings our curriculum to life. It is absolutely going to be our priority to organise and run more trips next year to bring that learning to life and we also plan to use the local area far more to support the children's learning now that we will be able to get out more. We have not narrowed our curriculum this year and we will continue, next year, to ensure that no subject is side-lined; we will ensure that Woodland Work lessons run throughout school and will also raise the profile of music with a specialist teacher next year in all classes.

I was pleased to read so many positive comments regarding the community ethos of the school and praise for our dedicated staff within school. We are very proud of the culture and ethos of Coleham and we are privileged to have such hard-working, caring and diligent staff. It was also great to read so many positive comments about how happy the children are to come to school.

In this letter, I have tried to address all of the main concerns raised in the Parent Questionnaire and I have also contacted a small number of parents who raised specific concerns. If you feel that your concern has not been addressed, then please do contact the school office to discuss this further.

Thank you, once again, for your valuable feedback on our Parent Questionnaire.

Yours sincerely,



Claire Jones  
Headteacher

## Parent Questionnaire Responses 2021

88 respondents

Number on role: 423

	Agree	Disagree	Don't know
My child is happy at this school.	97%	2%	1%
My child feels safe at this school.	95%	3%	1%
This school makes sure its pupils are well behaved?	95%	3%	1%
The school makes me aware of what my child will learn during the year.	89%	9%	2%
When I have raised concerns with school they have been dealt with properly.	86%	6%	8%
The school has high expectations for my child?	93%	2%	5%
My child does well at this school.	98%	1%	1%
The school lets me know how my child is doing.	88%	11%	1%
There is a good range of subjects available to my child at this school.	91%	6%	3%
My child can take part in clubs and activities at this school.	95%	5%	0%
The school supports my child's wider development.	91%	5%	5%
I would recommend this school to another parent?	98%	1%	1%

	Yes	No
Has your child been bullied at this school?	5%	95%

	Agree	Disagree	Don't know
The bullying was dealt with quickly and effectively	25%	50%	25%

	Yes	No
Does your child have Special Educational Needs (SEND)?	10%	90%

	Agree	Disagree	Don't know
My child has SEND and the school gives them the support they need to succeed	78%	22%	0%